

Contact

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(LinkedIn)

Top Skills

Life Coach

Transformational Life Coaching

Communication expert

Certifications

Posh Enabler

POSH Enabler

POCSO TORCHBEARER

Writing to Be Heard on LinkedIn

Jiinny John

ICF Trained Life Coach | Emotional Empowerment Coach | Effective Communication Expert | Campus to Corporate Mentor| POSH Enabler| POCSO Torch Bearer

Bengaluru, Karnataka, India

Summary

With over 10 years of professional experience in the banking(HDFC Bank)and corporate sectors(TCS), I have seamlessly transitioned into the realm of soft skills training and life coaching. My journey has been marked by a deep passion for fostering personal and professional growth, guiding individuals to unlock their potential, and helping organizations cultivate respectful and inclusive workplace cultures. After taking a meaningful career break, I've returned stronger, driven by a renewed purpose to make a difference.

As a Life Coach, I specialize in guiding individuals to unlock their potential, navigate challenges, and create impactful changes. My background in effective communication has honed my ability to connect with people at all levels, enabling me to coach teams and individuals to enhance productivity, confidence, and collaboration.

Additionally, I am POSH (Prevention of Sexual Harassment) and POCSO certified, equipped to create safe, compliant, and respectful work environments. I believe in fostering workplace cultures where respect, empowerment, and inclusivity are at the core.

I am passionate about supporting individuals transitioning back into the workforce, particularly women, to help them feel confident, capable, and ready to embrace their next chapter.

Let's connect if you're looking to collaborate, transform workplace dynamics, or explore opportunities for coaching, training, and growth!

Key Skills:

- Soft Skills Training: Specializing in effective communication, leadership, and personal development.

- Life Coaching: Helping individuals navigate challenges and foster meaningful growth.
- Corporate Training: Expertise in transitioning professionals from campus to corporate environments.
- POSH & POCSO Certification:
Ensuring safe, compliant, and respectful workplaces.

Experience

Freelance

POCSO TRAINER

June 2024 - Present (1 year 2 months)

Bengaluru, Karnataka, India

Freelancer

Soft Skills Trainer

May 2019 - Present (6 years 3 months)

Bengaluru, Karnataka, India

Excerati Trainings

POSH Enabler

July 2020 - Present (5 years 1 month)

Bengaluru, Karnataka, India

Interweave Consulting Pvt Ltd

POSH TRAINER & EXTERNAL IC MEMBER

January 2025 - April 2025 (4 months)

Bengaluru, Karnataka, India

ZIPHERTECH

1 year 10 months

Business Analyst

December 2014 - September 2016 (1 year 10 months)

Mumbai Area, India

Dec 2014 – Sept 2016

ZIPHERTECH, Project – Flontshop.com, Mumbai

Business Analyst – Ecommerce Platform

- Develop business architecture using requirements such as scope, processes, alternatives, and risks.
- Engage Stakeholders to gather software requirements/business rules, and ensure alignment with development teams.
- Analyze client's business requirements and processes through document analysis, interviews, workshops, and workflow analysis.
- Communicate client's business requirements by constructing easy to understand data and process models.
- Provide input into developing and modifying systems to meet client needs and develop business specifications to support these modifications.
- Liaise between business and technical personnel to ensure a mutual understanding of processes and applications.
- Translate stakeholder requirements into tangible deliverables such as functional specifications, use cases, user stories, workflow/process diagrams, data flow/data model diagrams.
- Identify and reconcile errors in client's data to ensure accurate business requirements.
- Draft and maintain business requirements and align them with functional and technical requirements.
- Facilitate monthly meetings with clients to document requirements and explore potential solutions.

Business Analyst

December 2014 - September 2016 (1 year 10 months)

Vashi

Tata Consultancy Services

4 years 1 month

Senior Associate Consultant

October 2010 - October 2014 (4 years 1 month)

Mumbai Area, India

Risk & Control, Know Your Customer(KYC) for Credit Card

Applicants, Depository Operations and Trade Finance

Senior Associate

October 2010 - October 2014 (4 years 1 month)

Risk & Control, Know Your Customer(KYC) for Credit Card Applicants

Work Profile:

Working for Risk and Control Unit for Citigroup Wealth Advisors in Brokerage Operations.

As a part of this team my roles and responsibilities include Control and Compliance activities done by Brokerage Operations.

Managing various Neat Exchange ID's, rights and roles in the Finance and Operations Software and handling queries of the same.

Co-ordination and UAT Testing and migration of applications.

Reconciliation of various Bank A/c used in Operations by Brokerage Operations and Finance Team.

Reviews of various P&L a/c and Contra a/c .

Stock Reconciliation of various DP Pool accounts and Collateral and Withhold account.

Proofing of various accounts in Finance and Operations Trial Balance.

Integrity Check of Trial Balance of Finance and Operations.

Tracking implementation of Circulars provided by NSE, BSE, SEBI, AMFI, NDML, MCX (Regulatory Authorities).

Tracking of Exchange Debarred entities and co-ordination with Ops Team for required actions to be taken for the same.

Worked on Banking applications Precision, Miles, Debos, Flex, Omnesys, Alta Signa.

Open and distribute incoming and regular electronic mails and other material and co-ordinate the flow of information internally.

Answering telephonic and electronic messages and calls.

Recording and maintaining minutes of meetings.

E-mail management.

Support Business Specific functionality testing on a new hybrid platform.

Preparing weekly and monthly reports.

Preparing of MIS.

Maintaining manual and computerized information filing systems.

Checking KYC documents of customers.

Responding to KYC related queries

Senior Associate

October 2010 - January 2012 (1 year 4 months)

Books & Records

Work Profile:

Daily Reconciliation of Asset Inventory, Coupon and Dividend & Loans

Working for Financial Controllers Group in Morgan Stanley.

Balance Sheet Exception Analysis & Investigation - Deep dive into investigating and analyzing the root cause for breaks/exceptions on the Balance Sheet line items.

Gather current state information based upon interviews with Morgan Stanley SME's, review of multiple reporting systems and analysis available documentation covering subject areas including Loans Recon.

Functional Testing – Support Business Specific functionality testing on a new hybrid platform

Prepared Process Manuals and Documents

Worked majorly as Query Resolver and has been identified as SME of the process

Reporting to Management about the weekly progress of the team

Education

St.Francis convent school

Bundelkhand University

MBA, Finance and Financial Management Services

Image consulting business institute

Soft skills trainer · (2018 - 2018)