

## **CONTACT DETAILS**

+91 8146737962

mimlydutta1@gmail.com

## **EXPERTISE**

- Leadership Development
- DEI
- Behavioural Skills
- Customer Service
- Voice & Accent
- Train the Trainer
- POSH

### CERTIFICATIONS

- Certified Facilitation Practitioner
- Virtual Facilitation Skills
- Certified POSH Trainer
- American TESOL Certified Corporate Trainer
- BPO Training Specialist TATA STRIVE
- Certified NLP Practitioner (IBPCT)

https://www.linkedin.com/in/t rainermimlyduttachoudhury/

# **MIMLY DUTTA CHOUDHURY**

## ABOUT

Mimly Dutta Choudhury is a Corporate Trainer & Facilitator with more than 14 years of experience in Learning & Development. She holds a B.Tech in IT, an industry in which she began her career. Keenly interested in capability building she decided to pursue a career in the L & D space when she was presented with an opportunity.

## CONTRIBUTION

Mimly has the experience of working with various reputed organizations such as Deloitte, Tata Sustainability Group, Taj Hotels & Palaces, Apollo Home Healthcare, HDFC, Calcutta Medical College, Apollo Medskills to name a few. She began her journey in training as a Voice & Accent Coach. Subsequently, she worked with a number of brands handling various roles and key projects in L&D. Her expertise lies in designing and implementing training interventions & project management.

### FORTE

Mimly's forte is Leadership Development programs, DEI programs, Behavioral Skills, Customer Service, POSH & Mindfulness. She uses varied facilitation techniques & processes along with tools such as games, activities & storytelling in her workshops. Her programs are noted for their interactive, energizing, & hands-on approach. Focusing on detailing right from the diagnostics, client contracting to delivering the outcomes, Mimly utilizes various tools & techniques to drive results that are best for her clients.

### CLIENTELE

Mimly has worked with global brands as a leadership trainer & facilitator. She has also successfully conducted workshops on topics like effective communication, leadership skills, time management, mentoring, accent neutralization, change management, customer service for audience ranging from front-line associates to senior leadership teams. She has worked in different sectors & industries like banking, insurance, hospitality, IT, BPOs, healthcare, education, industrial manufacturing.

